

Training



We present individual and group training facilitated by qualified experts.

Management and Supervision

- Beginning the Strategic Planning Process
- Running Your Business Like a Business
- Effective Hiring and Supervision
- Assessing Your Organization's Health
- Risky References
- Building Customer Loyalty
- Business with a Conscience
- Teamwork Development

Front-Line Staff

- Keys to Customer Service
- Time Management
- Making the Most Out of Your Moment
- Responding to Conflict
- When It's Time to Leave

Volunteer Management

- Recruitment and Retention Principles
- What Volunteers Want
- Making Your Organization Volunteer-Friendly

To contact Vera Jackson and Associates about its business and organizational solutions, please telephone (301) 249-2794 or email vjackson@verajacksonassoc.com.
